



TEAM AFFILIATE PROGRAM

Jesus • Coach • Athlete • Providers • Parents

Dear Coach,

Thank you for your interest in Halcyon Village's Team Affiliate Program! We think you will love it!

To get started, let's describe the program in detail to ensure that you are in agreement with the concepts, inclusions, and exclusions before you apply. If you find everything to be an asset to your team, then you will fill out the application. Your application will be submitted to your team doctor. The doctor will review the application to make sure that 1) we have the tools and skills to meet your team's needs 2) your vision for your team's health aligns with our culture and mission. Once approved, we will contact you with a few options for dates/times to schedule the team meeting (focused towards parents). That meeting will include handouts to explain the benefits of the program. The meeting is held at Halcyon Village and includes a tour of the facility and a demo of our favorite service for athletes, Elite Performance.

We have two chiropractors that are committed to specific sports, and are familiar with what your athletes are practicing and performing, resultantly what the demand on their body is and common injuries. Our doctors are exceptional at finding the root cause of the symptom or dysfunction and bringing light to the path to recovery. In addition to injury recovery, they are incredibly passionate about your athlete's best performance. They are ultimately our go-to on all care, so your athletes, regardless of service or modality will be overseen by their team doctor.

The vision for Team Affiliate Program is to have collaborative, holistic care for brain and body. Our scope of care is not limited to chiropractic care, we have a large team of professionals that have a broad range of tools and experience to address the physical, chemical, emotional, and mental aspect of your team's competitive experience. Our mission is to help you be able to focus on *coaching* because your team is showing up healthy, and despite any obstacles, focused on winning in every aspect of their performance.

In the heart of this program, we want to build relationships with you and your players. We want to celebrate your wins, personal bests, and goals! We expect you will find we make an excellent resource for your team. Please consider the program details that follow before proceeding to the application. We look forward to serving you and your team!



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PROGRAM INCLUSIONS

Our Team Affiliate Program has been developed for the health of the team. We know how important each part of your organization is and we want to ensure that each part is working optimally so that the whole can thrive! All of the following inclusions apply to 2 coaches and the team roster (submitted with application):

- Complimentary team info meeting
- Complimentary demo of Elite Performance
- Discounted services exclusive to our Affiliates
- Concierge scheduling
- Collaborative care
- Access to free classes
- Exceptional service
- Same day text responses
- Community for the athletes' highest good
- 10% off select products (list available)
- Holistic-focused, experienced providers
- Mentorship for success

PROGRAM EXCLUSIONS

- Parents, Trainers, Siblings, Administrators
- Discounts on services or products not authorized for Team Affiliate Program
- Outside of office hours service
- Emergency services
- Priority appointments
- Guaranteed results
- Bad attitudes

For further clarification, we ask that the parent or manager of the athlete work with our scheduling team to plan ahead for ideal day/time and availability. If needed for special circumstances, we offer concierge scheduling with our Village Virtuoso, Julia. We do care for a large population and various demographics in general. We do not invite any expectations for priority availability. We usually have same week availability, but we can't accommodate every request. Please know our Village as a whole works so hard to exceed your expectations; we ask that you practice kindness and grace as we will do the same for you.



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FAQS

We do have a cancellation policy at Halcyon Village. Our Team Affiliate Program athletes are held to the same standards as the rest of our patients. If they are excessively late, no show, or cancel within 24 hours of their appointment, we charge a \$50 fee.

The first time your athlete is scheduled with their team doctor we require a \$50 deposit. If the athlete does not show up to the appointment, the deposit is retained.

A parent is required to accept financial responsibility for their athlete's care as well as provide consent for proposed services. Once their appointment is scheduled, we will email intake forms to the associated email for completion prior to the appointment (only the 1st appointment). If the forms are not completed by the morning of the appointment, we ask that you arrive 15 minutes early to complete them at our kiosk.

All minors are required to have an adult in attendance of their care. There are some exceptions for driving-age athletes, but it needs to be authorized and documented in the athlete's file.

We strive to provide all details of diagnosis, prognosis, recommendations, and restrictions at the time of the appointment. Anyone that wants to understand that information is required to be at that appointment. We are unable to accept phone call inquiries from parents or trainers to discuss care outside of scheduled appointment times. We will offer collaboration with the coach about highlights of all athletes dependent on the parent/manager authorization. We practice patient privacy with fervor.

We can provide exchanges or returns on most products. If the product is for oral use and has been opened, unless faulty from manufacturer, we are unable to process a return.

Special note: *We reserve the right to dismiss a team (coach) from the Team Affiliate Program if any of the athletes are being disrespectful, putting their body or our staff at risk, shows up late/no-shows frequently, uses profanity, uncoachable, or proves to not be a good fit for our services. This determination is made by the attending team doctor.*



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APPLICATION

You're doing great Coach! We are so excited about the possibilities ahead! Take your time answering the following questions that will help us determine if we are a good fit for your team and identify your goals so we can best serve you. Please submit your team roster with your application. Your team doctor will evaluate your responses and you will receive communication within one week with the determination of your acceptance into Halcyon Village's Team Affiliate Program.

Coach's Name: _____

Team Name: _____

City: _____ Team Colors: _____

Coach's Phone #: _____ Coach's Email: _____

of Years Coaching _____ Sport(s): _____

TOP 3 GOALS FOR APPLYING FOR TEAM AFFILIATE PROGRAM:

1. _____
2. _____
3. _____

LEARNING MORE ABOUT HOW WE CAN BE GREAT AT CARING FOR YOUR ATHLETES:

1. What are the top physical challenges or injuries your athletes face, and how are they currently being cared for?

2. How important is injury prevention versus injury recovery in your training philosophy?



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3. Do you currently have any trusted healthcare partners in your program? Please tell us a little about what you love most.

4. What's your biggest obstacle when it comes to keeping athletes healthy and performing at their best throughout the season?

5. How do you currently prioritize your athletes' recovery, sleep, hydration, and proper body mechanics?

6. What are your preference(s) in communication for being informed (assuming we have consent) about your athletes' care?

7. What would a successful partnership with Halcyon Village look like in your opinion?

ANY COMMENTS OR QUESTIONS FOR US:

Thank you so much for applying for Halcyon Village's Team Affiliate Program! We look forward to serving beside you.

In signing below, you agree that you have read the details of this program in entirety and agree to uphold the expectations of the program. You also agree that you will be a collaborative contributor to the goals that will be shared for your athletes' highest good. Finally, you are in agreement with the proposed relationship that has been developed to nurture a foundation for healthy athletes – short and long term.

Printed Name

Signature

Date